

## YOUTH VOLUNTEER TICKETS POLICY

The long-standing reputation of The Woodford Folk Festival as a happy and harmonious event is precious to us, and the safety and satisfaction of our loyal patrons is of paramount importance. We want to ensure that the festival is a secure place for all ages and provides a positive experience for all who attend.

At recent festivals, there has been a notable rise in incidents involving unaccompanied youth. To enable us to offer a greater level of security and safety for all attending the Woodford Folk Festival, particularly those who are under 18, we are introducing a number of changes to our Youth Volunteer Ticketing Policy, Conditions of Entry and Camping Policy.

In addition to complying with legislative changes, these new policies will enable us to offer a greater level of security and safety for all attending the festival, particularly those who are under 18. The following changes to youth volunteer ticketing and festival attendance conditions have been put in place to help us all to preserve the positive atmosphere that is the 'spirit of Woodford'.

The youth volunteer ticketing policy changes are as follows:

### **Youth Volunteer Ticketing Policy**

- Youth volunteer tickets (16 – 17 years old) may only be offered in conjunction with a purchased *Guardian Ticket* or an offered *Guardian Volunteer Ticket*.
- A *Guardian Ticket* or a *Guardian Volunteer Ticket* holder must be aged 25 years or older and must be contactable by mobile phone at the festival.
- A maximum of 3 youth volunteer tickets may be offered with each *Guardian Ticket* or a *Guardian Volunteer Ticket*.

eg: a single guardian may take responsibility for a maximum of three youth volunteers. If a fourth youth volunteer ticket is offered, another *Guardian Ticket* must be purchased or another *Guardian Volunteer* must be nominated and associated with the fourth (and subsequent) youth volunteer ticket.

As the holder of a purchased *Guardian Ticket* or offered *Guardian Volunteer Ticket* you must:

- Provide your relevant festival contact details with the ticket purchase (or on your volunteer application).
- Agree to our terms and conditions of entry - see our [Terms and Conditions](#) page
- Advise any associated ticket holders of the consequences of any breaches of these terms and conditions prior to arrival at the event.

### **Conditions of Entry**

- All *Guardian Ticket* or *Guardian Volunteer Ticket* holders are required to produce valid proof of age identification when arriving at the *Festival Entry Gate*.
- All *Guardian* and youth volunteer ticket holders within a group must arrive at the *Festival Entry Gate* together. No youth volunteer ticket holder will be permitted entry without their guardian being present.
- No more than 3 youth volunteer ticket holders per *Guardian Ticket* or *Guardian Volunteer Ticket* holder will be granted entry to the festival site.
- Any breach of the above *Terms of Arrival* will result in refusal of entry with no exceptions. Absolutely no ticket refunds will be given.

### **Camping Policy**

- All guardians and their associated youth volunteers are required to camp together.
- Any campsite disruptions, in breach of the *Terms and Conditions* and/or *Festival Etiquette* (see below) will result in the immediate eviction of those involved.
- Any campsite disruptions, in breach of the *Terms and Conditions* and/or *Festival Etiquette* by either youth volunteers or their guardians will result in the immediate eviction of all associated youth and guardian(s) from the festival site.
- Zero tolerance will apply to disruptive or disrespectful behaviour within the camping areas. No warnings will be issued.

### **Terms of Entry**

- Any breach of the *Terms and Conditions* or *Festival Etiquette* or involvement in illegal activities anywhere on site will result in the immediate eviction of those involved.
- Any breach of the *Terms and Conditions* or *Festival Etiquette* or involvement in illegal activities anywhere on site, by either youth volunteer or their guardians, will result in immediate eviction of all associated youth and guardians from the festival site. This means that if a youth breaches the conditions of entry then the guardian of that youth will be evicted along with all other associated youth patrons. No warnings will be issued.
- In the event of eviction from the festival site no refunds will be given.
- In the event of eviction from the festival site no re-purchase of festival tickets will be allowed.

### **Festival Etiquette**

- All festival visitors must be mindful of their surroundings. Loud and/or intoxicated or intimidating behaviour will not be tolerated anywhere on the festival grounds.
- All festival visitors must be respectful of others and their property and must not interfere with, damage or cause harm to any other visitor or their property.
- All campers must be respectful and considerate of their neighbours.
- All campers must respect fellow campers and their property, the campground amenities and natural surroundings. Disruptive behaviour, vandalism, damaging of the property of others, or harming of any vegetation or wildlife on the festival site will not be tolerated.
- From 10pm onwards, noise in all camping areas must be kept to a minimum. Festival venues are provided for late night jam sessions and frivolity.

**LETTER OF RESPONSIBILITY FOR YOUTH VOLUNTEERS**

Woodfordia Inc. (previously Queensland Folk Federation)  
PMB 2  
WOODFORD QLD 4514  
Attention: Volunteers Manager

I am writing to acknowledge that:

<insert name of youth volunteer here>.....

..... will be working as a volunteer at the following event produced by Woodfordia Inc: (circle the appropriate event)

**The Planting**

**Woodford Folk Festival**

In the year: \_\_\_\_\_ (insert year here)

I, <insert name of parent/guardian here>....., am his/her <insert your relationship to volunteer here>... and I accept full responsibility for her/him during the festival.

I absolve Woodfordia Inc of all responsibility for him/her as s/he is under 18 years old.

I have read, understood and agree to the Youth Volunteer Ticketing Policy.

**Choose one of the following options – tick the box and insert the relevant details**

I will be attending the festival as a Guardian Ticket Holder (season camper  or as a volunteer  [tick the appropriate]) – and I can be contacted at short notice during the festival by:

Mobile Phone Number

.....

or I can be contacted

through.....

<insert name of dept head or other family member + mobile #>

**OR,**

I nominate the following person as a Responsible Adult who will take responsibility for the underage volunteer. This adult is at least 25 years old, and will be attending the festival as a Guardian Ticket Holder – season camper  or as a volunteer  (tick the appropriate).

Their name is:

< insert name of Responsible Adult here> .....

This adult can be contacted at short notice during the festival by:

Mobile Phone Number\*\*

.....

or can be contacted through .....

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

\*\*please note that the only reliable mobile coverage is with Telstra or Optus. Please provide a mobile number that will work on our site.